

LET'S CONNECT WITH ER24 **MYCHAT**





ER24 MYCHAT APP - OUR ER24 COMMUNITY NOW ON YOUR DEVICE

INSTALLING ER24 MYCHAT AS A SHORTCUT

IN ORDER TO ACCESS ER24MYCHAT DIRECTLY FROM YOUR HOME SCREEN, WE **RECOMMEND THATYOU ADD THE LINK AS A SHORTCUT, PLEASE FOLLOW THE** INSTRUCTIONS BELOW FOR BOTH ANDROID AND IOS DEVICES:

ANDROID

Step 1

- Open https://er24mychat.er24.co.za/ on your phone's internet browser
- On the settings menu of thebrowser, click 'Install app'



Step 2

• Tap on the icon and a menu will pop up to confirm you would like to 'Add to Home' screen.



Step 3

 The next time you would like to access the app, simply click on the app icon on your home screen.



SIGN IN WITH YOUR ER24 CONNECT EMAIL ADDRESS AND PASSWORD AND FOLLOW THE VERIFICATION PROCESS. EMAIL ER24MYCHAT@MEDICLINIC.CO.ZA FOR ASSISTANCE.





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iOS

Step 1

- Open https://er24mychat.er24.co.za/ on your phone's internet browser
- On the 'share' or 'settiings' menu of the browser, click 'Add to Home Screen'



Step 2

• A pop-up will open on your screen where you can renam it and 'Add' it to your home screen.



• The next time you would like to access the app, simply click on the app icon on your home screen.





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